

# **Frequently Asked Questions- Voting by Mail**

## **How do you prevent election fraud when people are voting by mail?**

The voter who was mailed the ballot must sign the return envelope. Election workers will compare the signature to the one we have on record and verify it matches.

- If there is an issue with a signature the voter will be contacted and they will have the opportunity to cure the discrepancy.

## **What if a deceased family member receives a ballot in the mail?**

Our office works with the State of Nevada's Vital Statistic Agency to update our voter registration records daily but there are still opportunities for us to have an active voter registration record for a deceased person, therefore, they would be mailed a ballot. If your household receives a ballot for a deceased family member, please contact our office to find out how to cancel the deceased voter's registration record.

## **I received a ballot for someone that no longer lives here, what should I do with it?**

Although our office diligently works to ensure our voter registration database is current, we are not always notified when a voter moves. If you receive a ballot for someone that no longer lives at your address, please write "no longer at this address" and return it to the post office.

## **I received a ballot but have a condition that limits my ability to sign the envelope, how do I make sure my ballot will count?**

The Nevada Secretary of State's office has implemented a web based process that voters with disabilities can access to vote privately and independently from their homes. Please visit [NVEASE.gov](http://NVEASE.gov) to find out more. Alternately, you may receive assistance marking and signing your ballot from any person you authorize. In order for your ballot to be counted the person that assists you in marking or signing your ballot must provide their name, signature and address on the return envelope. Please contact our office to find out more about receiving assistance. Contact us at (775)783-6095 or [elections@douglasnv.us](mailto:elections@douglasnv.us).

## **I lost my secrecy sleeve, do I have to get a replacement ballot?**

We provide secrecy sleeves for added privacy of your returned ballot. You may return your voted ballot without a secrecy sleeve and it will still be counted. We intentionally separate voted ballots from return envelopes with the voter's information face down so our election workers never see how you voted.

## **If I need a replacement ballot, what do I do with the original ballot?**

Before processing a replacement ballot, our office voids the original ballot. This is a required security measure within our voter registration system. Only one ballot can be accepted for each voter. If a voter returns a second voted ballot, our system will notify us that a ballot has already been received for this voter and our office will notify the District Attorney's office of the attempt to vote twice.

**I do not want to return my ballot in the mail, what other options do I have?**

You, or any person you authorize, may deliver your ballot in person, to any drop box by 7:00 p.m., on Election Day. Please see page 5 for a list of secure drop-off locations.

**What options do I have to track my mail ballot?**

You can opt in to receive text messages with the status of your mail ballot by visiting <https://govotedouglas.ballottrax.net/> or you can visit [GoVoteDouglas.com](http://GoVoteDouglas.com), call (775)783-6095 or email [elections@douglasnv.us](mailto:elections@douglasnv.us) to check the status of your mail ballot.

**Will my party affiliation be on my ballot envelope?**

Party affiliation is only present during a Primary Election. During a General Election, party affiliation does not appear anywhere on your ballot envelope.

**I don't want to vote by mail. Can I vote in person?**

Yes, a person may appear in-person and vote on a voting system during early voting or on Election Day. If the person was mailed a ballot they should be prepared to surrender that mail ballot to the election workers or sign an affirmation that says they did not and will not vote that mail ballot. In-person voting will be subject to CDC and Statewide Directives related to COVID-19. To find a list of early voting and Election Day vote centers, see page 4.

If you have a question that wasn't answered here, please contact our office or visit our website.

**GoVoteDouglas.com**  
**Facebook @DCNevada**  
**elections@douglasnv.us**  
**(775)783-6095**